



## Darwin R. Guillermo

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- https://darwincodes.me
- https://github.com/DarwinRG

### Technical Skills

<b>IT Support</b>	<b>Web Dev</b>
Hardware, Software	Full-Stack
<b>Networking</b>	<b>Productivity Suites</b>
TP-Link Omada, Huawei	MS Office, Google Suite
<b>Creative Tools</b>	<b>DevOps</b>
Canva, Filmora	Github, Vercel
<b>AI &amp; Workflow Automation</b>	<b>Cloud &amp; Server Management</b>
N8N, AI Integration, LLM Prompting	CloudPanel, cPanel, Plesk, FastPanel

### Certifications

- Word Associate - Microsoft 365 Apps**  
Microsoft  
September 2025
- IT Customer Support Basics**  
Cisco  
September 2025
- Data Analytics Essentials**  
Cisco  
July 2024
- Networking Essentials**  
Cisco  
October 2023
- Introduction to Cybersecurity**  
Cisco  
August 2023
- Computer System Servicing NCII**  
Tesda  
July 2019

### References

Available upon request.

### Summary

Cum Laude IT graduate and well-rounded professional with a strong foundation in system administration, hardware maintenance, and software support, now expanded to include Cloud Server Management. Leverages a background in full-stack web development and AI Automation to troubleshoot complex technical issues and develop practical solutions, enhancing system efficiency. Proven ability to manage and troubleshoot critical IT infrastructure, from modern networking tools and workstations to custom-built applications. Combines technical certifications in networking and cybersecurity with a practical approach to delivering effective technical support.

### Experience

- Panpacific University - KINS** **June 2025 - September 2025**  
Intern
- Designed and maintained the university's WordPress website and internal systems, while assisting with student ID production, documentation, and event support to ensure smooth departmental operations.
  - Configured campus IT infrastructure including WiFi, routers, and VLANs, and provided administrative support such as equipment maintenance and coordinating with staff on daily tasks.
  - Performed routine system administration tasks, including user account management, permissions auditing, and software deployment across campus computers to ensure security policies were upheld and systems remained operational.
  - Diagnosed and resolved hardware issues on desktops, laptops, and printers; performed component replacements and upgrades; and managed the inventory and lifecycle of IT equipment to minimize downtime.
  - Provided direct software support to staff and faculty for a range of applications, from operating systems (Windows) to productivity suites (MS Office, Google Workspace), resolving installation, configuration, and operational issues promptly.

### Education

- Panpacific University** **October 2025**  
Bachelor of Science in Information Technology Undergraduate  
Cum Laude
- Graduated Cum Laude with a Bachelor of Science in Information Technology (BSIT) from Panpacific University, with a focus on programming, web development, and IT infrastructure.
- Wellcare Institute of Science and Technology** **May 2022**  
Computer System Servicing SHS
- Completed Computer System Servicing at Wellcare Institute of Science and Technology, gaining essential skills in IT support, hardware and software maintenance, and troubleshooting.

### Projects

- AI Content Aggregation Pipeline**  
<https://n8n.darwincodes.me>
- Created a content pipeline using n8n and Gemini to automate industry news updates. The system ingests RSS feeds, utilizes the Gemini API to generate concise summaries with relevant tags.
- Automated Server Health Monitor**  
<https://n8n.darwincodes.me>
- Designed a server monitoring workflow using n8n that actively checks application uptime across CloudPanel and VPS instances. The system triggers scripts via SSH to restart stalled services during outages and instantly alerts the admin team via Discord.
- Library Attendance System**  
<https://github.com/DarwinRG/library-attendance>
- Developed and maintained a library attendance management system to efficiently track user visits, automate record-keeping, and generate detailed attendance reports using modern web technologies.
- Appointment System**  
<https://github.com/DarwinRG/appointment-system>
- Developed a versatile appointment booking system featuring automated email notifications, multi-user roles, calendar-based scheduling, and advanced availability management, utilizing Blade, PHP, JavaScript, and CSS.